



All-Inclusive Factsheet

2023 - 2024



COMMERCIAL INFORMATION

- **Validity as from 1st November 2023 to 31st October 2024**
- Available in all room categories
- Free for children up to 11 years old
- This package is available at a supplement
- Package previously known as Serenity All-Inclusive Package

VISITORS

- Daily all-Inclusive fee payable at the entrance gate for any visitor wishing to have access to the hotel
- Guests residing at the hotel are requested to inform the Reception when expecting a visit so that prior arrangements are made with the staff at the gate

INCLUDED

- **All meals** (breakfast, lunch and dinner)*
- **A choice of:**
 - À la Carte at Le Sirius and Ponte Vecchio
 - Daily menu at Ephemera
 - Buffets at Le Grand Port restaurant
 - Daily menu at Teak Elephant
- **Drinks**
 - Unlimited selected drinks (in all restaurants and bars)*
 - A selection of imported wines
 - A selection of local & imported spirits
 - Sparkling wine
- **Baguette selection** at Sirius Bar from 11 a.m. to 5 p.m.
- **Light bites menu** at Blue Bay Bar from 11 a.m. to 4 p.m.
- **Pancakes** at Blue Bay Bar from 4 p.m. to 5 p.m.
- **Service:** Beach trolley, poolside service
- **Minibar:** beer, soft drinks, juice, water (replenished once a day)
- **Complimentary tea and coffee** in room (replenished once a day)
- **One picnic basket** (per person and per day)
- **Water sports:** water-skiing, windsurfing and sailing, kayak, pedal boat, snorkeling, glass-bottom boat, Aquagym as per the hotel schedule
- **Land sports:** tennis (rackets provided), bocciball, Golf (9-hole Pitch & Putt course - balls at a charge)
- **Fitness Centre:** body-building, aerobics, cardio, spinning & Cross-Fit
- **Kids Club** for children aged 3 to 11
- **Complimentary WIFI access**
- **Entertainment:** Live music or DJ every night, folkloric dances, shows
- **Taxes**

NOT INCLUDED

- Lobster nights and theme evenings
- Dinner at Le Boucanier restaurant

- Prestige wines, Champagnes, spirits and drinks outside the selection
- Minibar: items excluded from the selection
- Cigars and cigarettes
- Room service (tray charge applicable)
- Telephone, e-mail and postal services
- Laundry and dry-cleaning
- Items from hotel boutique
- Rentals of cars and bicycles
- Golf: accessories and balls, Tennis balls
- Private lessons (golf, tennis, sailing, water ski...)
- Spa treatments, hairdresser and beautician
- Deep-sea fishing, diving: off-site, water ski academy
- Excursions (Beachcomber Sports & Nature, catamaran cruises...)
- Special dinners
- Drinks in the bars as from 11 p.m.

CONDITIONS

- The Beachcomber All-Inclusive Package:
 - Is available from the client's arrival until departure regardless of the official check-in and check-out time
 - Is for personal consumption only
- * The same dinner menus are offered to the half board and all-inclusive clients
- No compensation in cash or kind will be offered for non-consumed items
- Interchangeable with Beachcomber hotels proposing All-Inclusive Packages:
 - Complete interchange without supplement at Victoria Beachcomber, Canonnier Beachcomber and Mauricia Beachcomber on All-Inclusive, available at the hotels in their respective formula.
- A special bracelet will be given on arrival to identify clients of Shandraní Beachcomber who purchased the Beachcomber All-Inclusive package
- Families, guests sharing rooms or travelling as a party must always be on the same package conditions, this also applies to children
- **Restaurants**
 - The Management reserves the right to close up to 3 outlets per day throughout the year based on level of occupancy
- **Bars** (closing hours)
 - Le Sirius Bar: 11 p.m.
 - Blue Bay Bar: 11 p.m.
- From 11 p.m. to 1. a.m. drinks will be served on request at the Disco Bar/Blue Bay Bar (when open occasionally), at a supplement
- Groups & Incentives (please refer to the fact sheet for conditions applicable to Groups & Incentives)



UPGRADE TO

All-Inclusive Serenity Plus Factsheet

2023-2024



COMMERCIAL INFORMATION

- **Validity as from 1st November 2023 to 31st October 2024**
- The All-Inclusive Serenity Plus Package includes the same items as the Beachcomber All-Inclusive Package with additional and exclusive advantages mentioned in this factsheet*
- This package is available at a supplement

INCLUDED

- **Drinks**
 - French champagne by the glass as from 6 p.m.
 - A wide selection of imported wines
 - A wide selection of local & imported spirits
- **Included for stays of 7 nights or more**
 - One dinner at Le Boucanier restaurant including a lobster-based dish (per person)
 - One 30-minute massage during specific times of the day (per adult)
 - One guided bike tour (per person)
 - One golf round per person at Mont Choisy Le Golf (excluding transfers and golf club rental)
 - One glass bottom boat collective sunset excursion in Blue Bay Marine Park (per person)



*N.B: applicable **Conditions** and **Not Included** items for this package are the same as those of the Beachcomber All Inclusive Package.